



PRESENTATION

OUR CORPORATE IDENTITY

MAURITIUS



Mauritius .. It is not a destination ... It is an experience

Think it sparkling...See it gold... Smell it spicy... Hear it wavy... Taste it cosmopolitan and Feel it yours!

Take an immersion inside the heart of the Key Island of the Indian Ocean...

Experience a magical journey through the best of Mauritius, a country blessed with a bountiful harvest of riches and draw the story you will be telling years from now.



WHY MAURITIUS ?

1. Easy air access
2. Multi faced exotic destination
3. All year round destination
4. Multi cultural community
5. Wide range of activities
6. Legendary Mauritian Hospitality
7. Bilingual Nation
8. No or few visa requirements

OUR SHORES



Our shoreline boasts pristine sandy beaches and virgin coves bathed in light breezes wafting through the casuarinas, mangroves and palm trees.

Our lagoons, with crystal clear turquoise waters are perfect for snorkelling, sailing, cruising and diving.

OUR NATURAL HERITAGE



From coastal plains to plateaux, our island offers unique natural interests stemming from volcanic geology, marine and land ecosystems.

Part of our natural heritage proves to be among the rarest forests and our birdlife is rooted in effective conservation programs, focusing on safeguarding the Mauritius Kestrel, the Pink Pigeon and the Green Echo Parakeet.



GOURMET

The Mauritian cuisine takes its roots from ancestral homelands and has been refined with an original touch over the centuries.

Our Culinary tradition is a legacy from France, India and China, the most known cuisines in the world which have been spread throughout the generations.

OUR CULTURAL HERITAGE

Our cultural heritage is a blessing., which embraces many arts, fusions of multi customs and beliefs.

It finds its essence in artefacts bestowed to us by our ancestors; ethnicity, religion, languages, rites and art of living, which build the origins of the 'Rainbow' nation.





SWING

With a dozen or so of exceptional signature golf courses on the island, Mauritius is well on its way to becoming an outstanding golf destination.

Our island reveals itself to international golf championships offering a unique golfing experience.



EXTREMES

Step away from the classics and get ready for exciting adventures!

Adrenaline seekers enjoy world class sports, all set against the stunning backdrop of the ocean.

Kite surfing, surf boarding for those who enjoy sweet tide breakers of our One-Eye surf spot.. and why not take a once-in-a-lifetime experience with sea karting in the west, parasailing on the east or skydiving for the more daring ones.



SHOPPING BAZAAR

It is worth taking time for shopping in Mauritius.

Ranging from affordable products to the most glamorous shopping needs, it is always a feast that will fulfill your wishes and likings





THE EMOTIONS CONCEPT





WHO IS EMOTIONS?

1. The Go to DMC for handcrafted services
2. Bespoke unique concierge services
3. Curated handpicked itineraries and products
4. Focus on the authenticity of the destination through the concept of the five senses
5. Off the beaten tracks packages
6. Creative MICE Events
7. One Stop Shop, Online B2B booking engine
8. Expertise in Product knowledge
9. Operates 5 overseas representation offices offering market proximity



A prime selection of dedicated, innovative professionals with a deep knowledge of the tourism industry including ground handling and hotel expertise at your service...



OUR TEAM MEMBERS

1. Human sized company
2. Professionals with experience and savoir faire in the industry
3. Engaged team members
4. Empowered associates to enhance your expectations
5. 24/7 at your service and that of your guests
6. Multi lingual services as and when required
7. Ongoing Training schemes



THE EMOTIONS BRAND IDENTITY



With six years of experience catering for an international clientele, Emotions has gained a reputation as one of Mauritius leading luxury concierge and destination management agencies. Our mission since 2012, has been to create premier customised experiences and moments of truth.

OUR CONCEPT: Discover Mauritius through the five senses

OUR OBJECTIVE: Be true ambassadors of the legendary Mauritian hospitality, infused by passion and seeking excellence through professionalism.

The journey so far, has been both exciting and inspirational, whereby our team members have demonstrated with pride, business savoir faire and the highest standards of ethical conduct. With the loyal collaboration of our partners, we are today regarded as the go-to-Destination Management Company for handcrafted services in Mauritius.

SYMBOLIC OF THE TREE OF LIFE

1. Fresh start of our business

(Positivity-Strength and Bright Future)

2. Essence of life in relation to the five senses

3. Our Company growth, 'well rooted' after six years

4. Empowerment and Dynamism of our engaged team members

5. Multi generational clientele

6. Our various market segments and portfolio of services

7. Cultural diversity of the destination, through the rings intersecting

8. Caring for our stakeholders through the crown of the tree

9. Importance of Eco Tourism and Nature





THE EMOTIONS SERVICES

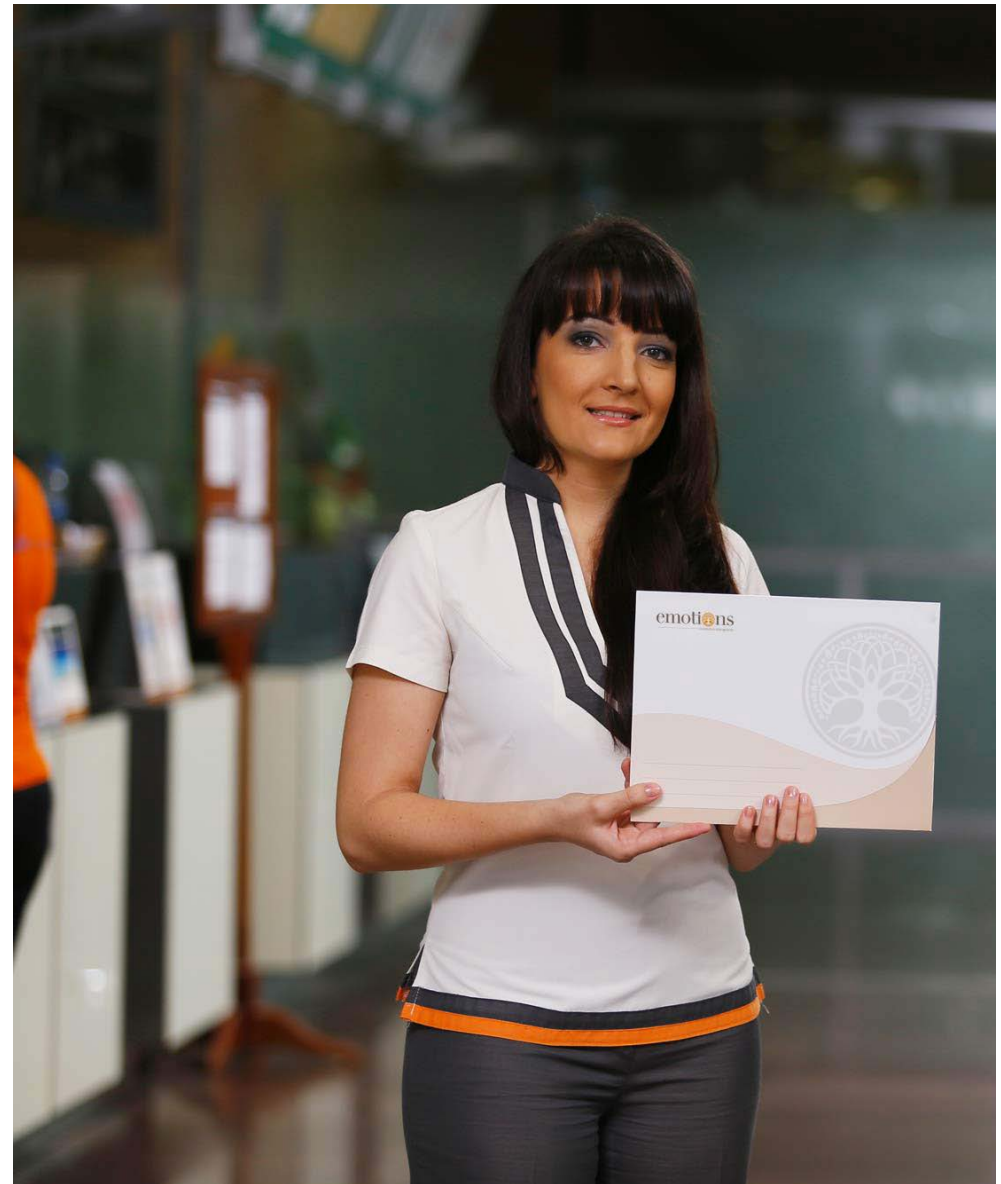
THE ARRIVAL

Meet us at our Emotions airport **counter no.6**

Welcome by our airport team consisting of airport stewards & hostesses, together with our porters

Swift and **tailor-made** arrival experience.

Immerse into our world of **Five senses** with the special arrival amenities prepared for your clients



OUR LOGISTICS



A full range of vehicles equipped with WIFI, ranging from standard to deluxe categories at your service

APPOINTMENT WITH YOUR GUESTS



We meet your guests privately on appointment at their convenience

Full assistance 24/7 offered by our team of Destination hostesses and stewards

OUR EXCURSIONS AND CIRCUITS



We will burst out your five senses through a **wide range of activities** exclusively designed to best suit your wishes and needs

Exclusive - Authentic - handcrafted circuits to discover our destination

OUR CONCIERGE SERVICE



We offer a Unique Concierge service rive through elegance and style



WEDDINGS IN PARADISE

Celebrate your wedding in Mauritius on our sandy beaches, in the gardens, on the hotel jetty.....

A dedicated team of wedding experts for your wedding organisation

OUR ONLINE B2B BOOKING ENGINE

The screenshot displays the Emotions B2B Booking Engine website. At the top, the Emotions logo is on the left, followed by opening hours (8.30 a.m. - 7.30 p.m. UTC +4). To the right are contact details for Reservations service (+230 427 5845) and a Hot-line after 19:30 (+230 5 941 5359), along with social media icons for Facebook and Instagram. A navigation menu includes links for HOME, HOTELS, OUR CONCIERGE SERVICES, OUR TRANSFERS, OUR EXCURSIONS AND CIRCUITS, EXTRA SERVICES, CONTACT US, MY ACCOUNT, and LOG OUT. The main content area features a large background image of a laptop displaying the website. Overlaid on this is a search form with the following fields: 'Dates of Travel' containing 'Check-in date' and 'Check-out date' (each with a calendar icon), 'Where?' containing 'Location' and 'Select location' (a dropdown menu), and 'Select hotel' (another dropdown menu). A 'SEARCH' button is positioned below the 'Check-out date' field. Below the search form, the 'Hotel Selection' section is visible, featuring three categories: 'Hotel Chains & Groups', 'Boutique Hotels', and 'Luxury Resorts', each with a representative image.

Customised for our EMOTIONS needs and requirements

Real time booking engine with allotment maintenance, hotel availability, ground handling information and services, real time invoicing



Member of lagto since 2017, Emotions also depicts its savoir faire in the golf segment



M.I.C.E

We make the difference with creative and authentic proposals

We have the experience, competence and savoir- faire to make every MICE event a unique success,





Chic
by emotions

O'Chic is our new label reflecting a high-end elevated concierge service, where luxury, exclusivity, discretion and accessibility blend flawlessly.

If you are looking to be utterly pampered, O'Chic will make it happen.

We offer unique travel experiences and custom curated itineraries.

We make your dreams come true with unforgettable memories

O'Chic is your passport to an unparalleled immersion in the authentic Mauritian Lifestyle.

“Nothing is left to chance. We always respect your DNA.”

OUR OVERSEAS OFFICES

At your service for more proximity, meet our team overseas



FRANCE
OLIVIER PECHENARD



RUSSIA
MILANA TONEVA



UNITED KINGDOM
RAKESH JOOMUCK



SCANDINAVIA
MADELEINE
ASKEBRINK



UKRAINE
NADIA MAKARENKO



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